**COMPLAINT / INCIDENT FORM**

*Please send the completed form to DNA within 72 hours of the incident occurring to* *Darwin.netball@gmail.com**. If complaints are received after this time period, the DNA will be unable to investigate and substantiate the allegations and will accept the complaint for information with no further action. The reporting time of 72 hours is taken from Netball Australia’s Tribunal Rules.*

# Complaints Handled by On Court Umpires During a Match

*Rules of Netball 2020 Edition* [*https://netball.com.au/sites/default/files/2020-01/INF\_NETBALL%20RULE%20BOOK%20MANUAL%202020.pdf*](https://netball.com.au/sites/default/files/2020-01/INF_NETBALL%20RULE%20BOOK%20MANUAL%202020.pdf)

If an incident form is completed in relation to an incident that occurred during a match where the On Court Umpires presided and a penalty was issued, the DNA considers that the matter has been resolved and finalised and will accept the complaint for information with no further action.

# Complaints Handled by Club to Club

* On court unsportsmanlike behaviour eg. rude, aggressive, unfair, dismissive, disrespectful. Includes expressions of excessive, obvious disappointment with an umpire's decision or with an umpire making the decision. This does not prohibit the team captain from asking an umpire to provide an explanation for a decision during a break, or anybody from commenting on the umpires' performance in an official complaint.
* On court verbal inappropriate/offensive language or behaviour eg. use language that is obscene, offensive or insulting and/or the making of an obscene gesture. This includes swearing and offensive gestures which are not directed at another person such as swearing in frustration at one's own poor play or fortune. The extent to which such behaviour is likely to give offence shall be taken into account when assessing the seriousness of the breach.
* Behaviour or an incident that occurred at the club level or involves people operating at the club level, the complaint is to be reported to and handled by the relevant club.

# Complaints Handled by DNA

The DNA is a non profit organisation and is managed by a committee of volunteers and the email account and office are not attended during business hours during the Dry Season Competition and only adhocly during the Wet Season (October – November) and off season (December – March).

Incidents may occur before, during or after the conduct of the Tournament, Competition, Activity or Event and within the confines of the CDU Marrara Netball NT Facility excluding the carpark and surrounds.

* Physical or verbal abuse of an umpire.
* Gross breach of Code of Conduct eg. unacceptable, unpleasant, objectionable, offensive actions or behaviour.
* Fighting.
* Spitting.
* Threatening or intimidating a person.
* Deliberately endangering the health and safety of any player, spectator, supporter or official (incidents involving blood/body fluids)

|  |  |  |  |
| --- | --- | --- | --- |
| **Date of Incident** |  | **Time of Incident** |  |
| **Event / Competition**  | 🞏 Juniors🞏 Senior Womens🞏 Senior Mens🞏 Senior Mixed🞏 Other |
| **Venue of Incident** | 🞏 Netball NT CDU Stadium Indoor Courts🞏 Netball NT CDU Stadium Outdoor Courts |
| **Complainant Name** |  | 🞏 Under 18🞏 Over 18 |
| **Complainant Address** |  |
| **Complainant Phone** |  |
| **Complainant Email** |  |
| **Complainant Club Associated With** | 🞏 Banks Bulldogs🞏 Cougars🞏 Litchfield Bears🞏 Mash🞏 Nightcliff Tigers | 🞏 Northern Districts Eagles🞏 Pints🞏 Southern Districts Crocs🞏 Tracy Village Falcons🞏 Waratah |

|  |  |  |
| --- | --- | --- |
| **#1 Witness Name** |  | 🞏 Under 18🞏 Over 18 |
| **Witness Contact Details** |  |  |
| **Role in Netball** | 🞏 Player🞏 Coach🞏 Team Manager🞏 Volunteer 🞏 Employee (paid) | 🞏 Official 🞏 Parent 🞏 Spectator🞏 Other |
| **#2 Witness Name***If applicable* |  | Under 18Over 18 |
| **Witness Contact Details** |  |  |
| **Role in Netball** | 🞏 Player🞏 Coach🞏 Team Manager🞏 Volunteer 🞏 Employee (paid) | 🞏 Official 🞏 Parent 🞏 Spectator🞏 Other |
| **#3 Witness Name***If applicable* |  | Under 18Over 18 |
| **Witness Contact Details** |  |  |
| **Role in Netball** | 🞏 Player🞏 Coach🞏 Team Manager🞏 Volunteer 🞏 Employee (paid) | 🞏 Official 🞏 Parent 🞏 Spectator🞏 Other |
| **Please provide a detailed description of the alleged incident** |
|  |
| **Outline any action taken at the time of the incident** |
|  |
| **Complainant Signature** |  | **Date Signed** |  |

**Netball Australia Personal Injury Claim Form can be found at** <https://vinsurancegroup.com/netball/wp-content/uploads/sites/26/2021/11/2021-22_NetballAust_SportsInjuryClaimForm_V2.pdf>